

2024

MUNICIPAL ACTION PLAN

FOR THE SOCIAL AND PROFESSIONAL INTEGRATION OF PERSONS WITH A DISABILITY



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MESSAGE FROM THE MAYOR



TIM THOMAS
MAYOR

We are proud to present the City of Pointe-Claire's 2023 plan for the social and professional integration of people with disabilities. We are proud to present the City of Pointe-Claire's 2024 plan for the social and professional integration of people with disabilities. With the advice of the City's Accessibility Committee, every year we identify obstacles, set goals, and implement actions that allow us to improve our practices, buildings, facilities, and events. I am very proud of the progress made since the establishment of the committee and the tremendous collaboration of our teams in terms of accessibility and social inclusion.

Our greatest success is undoubtedly the fact that all of our staff recognize the importance of the plan and adhere to it, and it is thanks to their involvement and dedication that we can optimize the quality of life for our citizens both today and in the future.

A handwritten signature in black ink, appearing to read 'Tim Thomas', written in a cursive style.

Tim Thomas
Mayor of Pointe-Claire

SECTION 1 – Introduction and Statistics

Introduction

The City of Pointe-Claire is a well-established municipality in the West Island of Montreal. According to the 2021 Census (Statistics Canada), it has a population of 33 488 inhabitants. The municipality is made up of eight electoral districts. One of its mandates is to ensure the social and professional integration of all its residents. As a leader in innovation and community engagement, the City continues to offer quality services by implementing strategies, guidelines and protocols for all citizens. The City of Pointe-Claire strives to meet the needs of all citizens and guests who participate in the many recreational programs offered at its various facilities.

The City is also committed to supporting employees who require accommodations at work and to providing the appropriate tools to help them with their everyday tasks. In addition, the City supports several community and workplace integration programs for individuals who require special assistance, either by hiring interns itself or by arranging internships in their field. As part of employment training and preparation programs, the City of Pointe-Claire offers internships for students with intellectual or physical limitations. During their internship, the students receive personalized support tailored to their needs, with the goal of providing stimulating and fulfilling work experiences to prepare them for the workplace.

Lastly, since 2016, the City of Pointe-Claire has received funding from Emploi-Québec under the *Contrat d'intégration au travail* (employment integration contract) for full-time employees with special needs. The subsidies are renewed on a yearly basis.

City's Accessibility Committee

The Accessibility Committee advises the City's with a view to improving municipal programs and ensuring that all City decisions—including those related to accessibility, rules, by-laws, and services offered at all facilities—promote maximum participation by all residents. The City of Pointe-Claire has established an action plan to document ongoing efforts to integrate all individuals into the community, in particular citizens with assistance and accessibility needs.

The *2024 Municipal Action Plan for the Social and Professional Integration of Persons with a Disability* reflects the objectives of all of Pointe-Claire's departments and services in terms of integration and accessibility for all individuals who participate in its programs and activities. The aim is to improve or adapt programs and facilities to accommodate public participation, in order to create a broad, versatile service offering.

The City of Pointe-Claire is renowned for the quality and diversity of its facilities, sports, cultural and leisure activities, and services for citizens, and City Council remains committed to adhering to the high standards for which Pointe-Claire is known.

STATISTICS

According to the information compiled by the *Office des personnes handicapées du Québec* and drawn from the Canadian Survey on Disability (CSD) (Statistics Canada), the tables below present the latest data on the rates and types of disability in people aged 15 years and over in Québec, as well as the estimated number of people living with a disability.

DISABILITY RATE IN PEOPLE AGED 15 YEARS AND OVER IN QUÉBEC IN 2017, BY AGE GROUP		
Age group	Disability rate	Estimated population
Ages 15 to 24	10.4%	95 340
Ages 25 to 34	10.5%	104 120
Ages 35 to 44	13.3%	138 670
Ages 45 to 54	15.6%	174 410
Ages 55 to 64	19.0%	223 070
Total ages 15 to 64	14.0%	735 610
Ages 65 to 74	20.2%	166 430
Ages 75 and over	32.8%	151 310
Total ages 65 and over	24.7%	317 740

DISABILITY RATE IN PEOPLE AGED 15 YEARS AND OVER IN QUÉBEC IN 2017, BY DISABILITY TYPE		
Disability type	Disability rate	Estimated population
Vision	3.2%	205 920
Hearing	2.8%	182 830
Mobility	6.4%	418 550
Flexibility	6.6%	429 520
Dexterity	2.5%	160 870
Pain	9.8%	639 040
Learning	3.5%	228 570
Development	0.8%	55 280
Mental health	4.6%	298 630
Memory	2.1%	139 170
Undetermined	0.4%	25 170

Source: "Individuals with disabilities in Quebec in figures", Office des personnes handicapées du Québec. Consult the sub-tab "Statistical overview of persons with disabilities in Quebec" (page updated on February 8, 2024). Site consulted in May 2024. <https://www.ophq.gouv.qc.ca/publications/statistiques/personnes-handicapees-au-quebec-en-chiffres/apercu-statistique-des-personnes-handicapees-au-quebec.html#c28364>

SECTION 2 – Mission of the City of Pointe-Claire

Providing a welcoming and high quality living environment

The City of Pointe-Claire is a community oriented municipality with many support systems in place to be proactive and involved with all residents. Our goal is to ensure that all of our City buildings and programs are up to standard for all individuals for full participation and access.

Our mission is to ensure that all measures are taken to offer top-quality services and support to all residents, to promote the City as an equal-opportunity employer that encourages women, Indigenous people, members of visible or ethnic minorities, and people living with a disability to apply for jobs. The City of Pointe-Claire offers a variety of resources and support systems in all its departments, including the Mayor's Office and City Council.

We are committed to implementing the objectives in our action plan. Without a doubt, our greatest success is the fact that all City employees recognize the importance of the plan and express their support for it. The City of Pointe-Claire has a responsibility and the duty to maintain the quality of life of its citizens, now and for generations to come.

History of the Action Plan

In 2007, the City of Pointe-Claire began the process of developing an action plan for residents living with a disability. In March 2008, City Council adopted a first Accessibility Action Plan to ensure that all individuals have the support needed to access all community facilities and programs.

General objectives

- Facilitate access to our buildings and programs for all individuals living with a disability. This is a cornerstone of the Accessibility Committee's mandate and part of our mission to integrate and support anyone wishing to participate in the programs offered by the City of Pointe-Claire and its departments.
- Offer quality services that meet the needs of individuals living with a disability, and provide solutions by defining new objectives.
- Develop, integrate and support new programs offered by local organizations that work with people with a disability, to improve the quality of our services and ensure people's needs are met.
- Maintain the equal access employment program offered by Human Resources.

SECTION 3 – Legal Obligations

Act to secure handicapped persons in the exercise of their rights with a view to achieving social, school and workplace integration

Every person with a deficiency causing a significant and persistent disability, who is liable to encounter barriers in performing everyday activities, is considered to be handicapped within the meaning of the *Act to secure handicapped persons in the exercise of their rights with a view to achieving social, school and workplace integration*.

In 2004, Québec's National Assembly adopted Bill 56, which gave the Act the title it bears today. For municipalities such as Pointe-Claire, sections 61.1 and 61.3 of the Act are especially important, since the City continually strives to develop action plans to successfully implement these sections of the Act and to surpass our objectives.

Section 61.1 stipulates that "every local municipality with at least 15,000 inhabitants shall adopt an action plan identifying the barriers to integration

handicapped persons encounter in the sector of activity of the department or agency, and describing the measures taken over the past year and those to be taken in the coming year to reduce barriers to integration in that sector of activity. The action plan includes any other element determined by the Government upon recommendation of the Minister, and must be prepared and published annually."

Article 61.3 stipulates that when purchasing or leasing goods and services, as part of their procurement process, government departments, public agencies and municipalities must consider whether or not the goods and services are accessible to handicapped persons. This includes sustainable procurement and projects supporting universal accessibility.

This document outlines the City of Pointe-Claire's action plan for all individuals living with a disability. The City's goal is to move forward while supporting our citizens and visitors, as well as including them in all programs and events offered by the City. The City also aims to develop and implement new strategies and work with the community to further adapt our facilities and approaches.

SECTION 4 – Community Organizations Providing Support to Pointe-Claire Residents

- ABOVAS: W. I. Volunteer Accompaniment Service, 514-694-3838, abovas.com
- Paratransit, 514-280-8211, stm.info/en/para
- Aid for Seniors, 514-630-1248, pointe-claire.ca
- AlterGo, 514-933-2739, extension 243, altergo.net
- Association québécoise de voile adaptée, 514-694-8021, aqva.org
- Avatil, 514-634-8944, avatil.org
- Community Resource Centre, 514-694-6404, crcinfo.ca
- Montreal West Island CIUSSS (Integrated University Health and Social Services Centre), 514-697-4110, ciuss-ouestmtl.gouv.qc.ca
- Friends for Mental Health, 514-636-6885, asmfmh.org
- Institut Nazareth et Louis Braille, 450 463-1710 or 1-800-361-7063, inlb.qc.ca
- Light a Dream, 514-636-9966, lightadream.com
- Lethbridge-Layton-Mackay Rehabilitation Centre – Services for adults and seniors with a visual impairment, CLSC du Lac-Saint-Louis satellite office: 514-697-4110, lmrc.ca
- NOVA West Island, 514-695-8335, novawi.org
- Office des personnes handicapées du Québec, 1-800-567-1465, ophq.gouv.qc.ca
- STM (Société de transport de Montréal), Navette OR by Taxi, 514-280-9055
- Volunteer West Island, 514-457-5445, volunteerwestisland.org
- West Island Citizen Advocacy, 514-694-5850, volunteerwica.com
- West Montreal Readaptation Centre, 514-363-3025, crom-wmrc.ca
- WIAIH, 514-694-7090, wiah.qc.ca
- Société Logique – universal design, 5800 Saint-Denis street, suite 602, Montréal, QC, info@societelogique.org, 514-522-8284
- Espace Muni, 6200 Taschereau Blvd., suite 401, Brossard, J4W 3J8 info@espacemuni.org, 450-466-9777

SECTION 5 – Emergency Measures and Safety Protocol

5.1 Communication and Support

Objectives

- Be proactive, share information, strive to implement solutions or changes to ensure all City programs and facilities meet the needs of all individuals participating in community life and using our facilities.
- Seek out new platforms; participate in community awareness and support programs with local organizations, school boards and school service centres, and CIUSSS-based services.
- Collaborate with and support all programs, events, and related projects that are announced and supported by the City's Communications Department regarding future communications with Pointe-Claire residents and visitors who require improved access and support.
- Continue to work with the OPHQ to foster respect and raise awareness within the community.

5.2 Municipal Traffic Committee

Objectives

- Ensure all steps are taken to accommodate and help persons living with a disability to access public transport.
- Establish links between different City departments to respond to residents' concerns about traffic and road safety.
- Conduct studies on traffic and road safety.
- Develop criteria to harmonize decisions about traffic management and the safety of road users throughout Pointe-Claire.
- Develop or participate in projects to encourage active mobility of pedestrians and cyclists, to ensure they can share the road safely with drivers.
- Make recommendations to increase the safety of all road users (pedestrians, cyclists and motorists) while improving traffic flow throughout Pointe-Claire.
- Ensure that recommendations meet accessibility standards for pedestrians and persons with reduced mobility.
- Assess and analyze the various dimensions of traffic within the municipality, in collaboration with the Inspection – Public Security Department.

5.3 Transportation

Objectives

- Navette OR by Taxi is a service for seniors over the age of 65 who live in Pointe-Claire. This taxi service is offered by the STM in partnership with the City of Pointe-Claire's Aid for Seniors program (clients must first register with the municipality).

The Navette OR network is made up of 37 stops within Pointe-Claire. The service is offered from one taxi stop to the next, Monday to Friday, from 8:30 a.m. to 4:30 p.m. Clients must call at least 40 minutes ahead of time on the day of their trip. This service has helped increase the City's ability to meet the transportation needs of Pointe-Claire seniors.

5.4 Protocol established in the Culture, Sports, Leisure and Community Development Department and the Inspection – Public Security Department

Ongoing protocols consistently revised in order to successfully come to the aid of people with disabilities in the municipality of Pointe-Claire. A team of City employees and summer students take a training course on how to come to the aid of vulnerable people in the event of an emergency or a disaster. The training provides the team with the tools they need to support people with a physical and/or intellectual disability who may need help while living in temporary shelters opened by the City. Employees who take the training course are hired annually by the following departments: Inspection – Public security; Culture, Sports, Leisure and Community Development (Aid for Seniors and day camps); Aquatic Centre; Library and Sports; and the City's Manager's Office.

Community organizations such as WIAIH or AlterGo will be consulted or asked to lead the training for the Culture, Sports, Leisure and Community Development team.

SECTION 6 – 2024 OBJECTIVES AND 2023 SUMMARY

2024 New Objectives/Ongoing Projects

OBSTACLES	OBJECTIVES	ACTIONS	MEASURES	RESPONSIBLE	DEADLINE
ACCESSIBILITY COMMITTEE – CITY ADMINISTRATION					
ONGOING Systematic accessibility training for all City employees.	Improve employees' understanding of our offer and the importance of social inclusion.	Municipal participation in community organizations, seminars, trainings (on a regular basis).	Plan for employees to attend conferences on all aspects of accessibility	Human Resources CSLCD Public Works Public Security Engineering Communications	Summer 2024 and beyond
ONGOING Lack of citizen awareness of existing accessibility initiatives by the City.	Ensure that all municipal programs, events and activities that support social inclusion and diversity are advertised.	Accessibility Committee: Create a plan/ tool to advertise in collaboration with the Communications Department to increase public awareness for all programs supporting citizens.	Determine the increased number of residents reached by using the new communication tool.	City Administration Communications CSLCD Accessibility Committee	Ongoing in 2024
ONGOING Lack of visibility and awareness for accessibility initiatives within all City departments.	Share resources and information provided by the Office des personnes handicapées (OPHQ) to inform City teams of the best ways to access services in the community. Strive to adopt and promote the Government's strategies supporting accessibility.	Ensure information obtained is circulated to Accessibility Committee members and taken back to all teams.	Accessibility Committee: Discuss current best practices/existing standards: information shared supporting universal accessibility by OPHQ and various local community organizations.	City Administration Communications CSLCD Public Works Public Security Engineering Planning	Ongoing in 2024
ONGOING Systematic training for City employees on emergency measures/preparedness to support all citizens while recognizing accessibility and various needs.	Ensure relevant staff members are up to date on the most recent accessibility training offered by the City.	Participation in conferences/workshops. Training all teams within the City for emergency preparedness. Preparation of protocols and revision of guideline manual.	City to organize staff. Training, create a checklist for all employees regarding procedures/ protocols for employees to follow.	City Administration Public Security Communications Human Resources	Ongoing in 2024
ONGOING Advancing accessibility measures/ initiatives in municipal projects and community-related dossiers with City partners.	Improve universal accessibility for all citizens and visitors within the city, e.g., traffic, detailed signage, safety measures, etc.	Participate in dossiers that encompass various dimensions of traffic and circulation within the municipality.	Develop actions and strategies to support universal accessibility.	City Administration Traffic Committee Public Security Accessibility Committee Public Works and Buildings	Ongoing in 2024 Accessibility Committee meetings scheduled/ annual basis. 3-year/ ongoing communications with all members.

OBSTACLES	OBJECTIVES	ACTIONS	MEASURES	RESPONSIBLE	DEADLINE
<p>ONGOING</p> <p>Ensure the continual advancement of accessibility measures within the City regarding the Companion Leisure Card (CAL), as the City is a partner in this program.</p>	<p>Improve advertising/ promotion of the program: free admission for companions of people ages 5 and older who have a permanent disability, deficiency, incapacity, and those who may require support in daily activities and need a companion for tourist and leisure activities.</p>	<p>Utilization of resources for the Companion Leisure Card. This program was developed to enable people living with a disability to participate in the community. Promotion of program via communications tools.</p>	<p>For teams to utilize the attendance tracking tool to log the number of participants within the city. Develop and incorporate a plan to promote this program for all users and City teams.</p> <p>*The City will absorb the cost of companion admission fees under the program.</p>	<p>City Administration Finance Communications CSLCD Community partners: AQLPH Altergo Government of Quebec</p>	<p>Ongoing in 2024</p>
<p>NEW</p> <p>Initiating new residents to community life as new citizens.</p>	<p>Develop best practices for welcoming new residents to the city.</p>	<p>Creation of a committee: Research review findings and various programs in neighbouring cities. Compile information, develop tools to create programs to support and welcome newcomers in the community.</p>	<p>Continue to evaluate our effectiveness as a city. Ex: Number of participants and profiles in our registration system.</p>	<p>City Administration Communications CSLCD Diversity and Social Inclusion Committee Accessibility Committee</p>	<p>Ongoing in 2024</p>
<p>ONGOING</p> <p>Needs of all City departments in terms of programs and resources are unknown, preventing us from maximizing accessibility of our offers.</p>	<p>Establish a budget for the five-year Capital Investment Program (CIP) dedicated exclusively to accessibility projects.</p>	<p>Plan and prioritize the budget accordingly for all projects under the 2024–2028 CIP (adapted equipment to be purchased for programs/activities).</p>	<p>Create an annual priority list of accessible equipment purchases. Under City-approved CIP plan.</p>	<p>City Administration Accessibility Committee Communications CSLCD Interdepartmental collaboration</p>	<p>City purchases 2023: Project reconstruction and preparation of green space areas of Edgewater Park: Two accessible picnic tables were installed on cement bases in the park.</p>
COMMUNICATIONS					
<p>ONGOING</p> <p>Absence of Braille signage at newly renovated City building.</p>	<p>Incorporate Braille into public signage to make information more universally accessible.</p>	<p>Braille signage to be added to new Baie-de-Valois Nautical Centre.</p>	<p>Offer communication tools for residents and visitors to the Nautical Centre.</p>	<p>Communications</p>	<p>Ongoing in 2024</p>
<p>ONGOING</p> <p>Underutilization of existing resources for indicating accessible buildings and services on our website.</p>	<p>Improve effectiveness of the website in terms of indicating accessible buildings and services.</p>	<p>Utilization of pictograms to indicate accessible buildings/ programs/events (entrances, washrooms, etc.).</p>	<p>Quantify the number of actions/additions made to our website.</p>	<p>Communications CSLCD</p>	<p>Planned for 2025</p>

OBSTACLES	OBJECTIVES	ACTIONS	MEASURES	RESPONSIBLE	DEADLINE
ONGOING Difficulty extracting information about accessibility and inclusion from the current City website.	Evaluate the City website to improve ease of access to information on accessibility and inclusion.	Award contract to retain the services of a firm specializing in assessment and support.	Obtain a recommendation report with identified areas for improvement.	Communications External firms	Ongoing in 2025
ONGOING Difficulty for residents living with disabilities to navigate the City website for information.	Improved accessibility for all residents and visitors to the City website.	Offer tools to make the website more accessible.	Ongoing evaluation of the website and content.	Communications	Ongoing in 2024
ONGOING Absence of online resources/ information about accessible facilities and programs.	Provide online content on accessible City facilities and programs to external partners (Blu Creative).	Increase the City's visibility on various platforms.	Provide information on various social media platforms that support inclusion (government/ tourism/cultural platforms).	Communications	Planned for 2025
CULTURE, SPORTS, LEISURE, AND COMMUNITY DEVELOPMENT DEPARTMENT (CSLCD)					
OBJECTIVE: improve accessibility in all leisure services offered.					
ONGOING Limited employee training opportunities on adapted fitness programs.	Identify need (fitness supervisor) to participate in training courses on fitness program.	Register staff for course: Fundamentals of training clients with physical disabilities (CanFitPro).	Register employees for training courses to support inclusive fitness programming for members.	Human Resources Aquatic Centre CSLCD	Ongoing in 2024
ONGOING How to increase access to recreational opportunities for all citizens	Continue to grow partnerships with community organizations for programming opportunities.	Support community programming/ activities/services offered to increase socialization opportunities among citizens in Pointe-Claire as a community program.	Inventory of space provided to community groups.	CSLCD Bob Birnie Arena CSOU Stewart Hall Park Chalets	Ongoing in 2024
ONGOING Limited resources in community programs and services for children with special needs.	Advertise adapted programs at the Aquatic Centre.	Employees attend 4-6 hours of training before working in the adapted programs.	Provide adapted programs for children with one-on-one instruction	Aquatic Centre CSLCD	Ongoing in 2024
ONGOING CAMPS Staff required for integration with day camp programs.	Maximize our ability to provide required resources. Ex: Yearly evaluation of needs regarding summer grants – supporting the hiring of specialized staff.	Seek out and obtain all possible staffing grants. Seek out new programs or partnerships for this service offer.	Track the number of grants received and the number of weeks of integration the City can provide to support children and teens attending camps.	Day camps CSLCD Finance Altergo Summer grants Federal program	Ongoing in 2024

OBSTACLES	OBJECTIVES	ACTIONS	MEASURES	RESPONSIBLE	DEADLINE
ONGOING CAMPS Inclusive programming options within City day camps.	Ensure programming is planned to maximize participation by all. Ensure that all participants are welcome.	Inclusion activities incorporated into programming. Ex: Inclusive activity booklet: to promote friendship/ acceptance among children – importance of being a friend.	Systematic evaluation/ review of our City programming and track ongoing collaborations with community partners.	Day camps Accessibility Committee MAB-Mackay Lester B. Pearson School Board, Richmond Hill, BC, WIAIH	Ongoing summer 2024
ONGOING CAMPS Availability of training for staff members working toward integration with day camps.	Provide increased integration training for day camp companions and staff.	For the manager and the accessibility companion supervisor – collaborate with OBNL and/or neighbouring municipalities to coordinate and plan integration trainings.	Evaluate effectiveness and frequency of training sessions and discuss best practices with other municipal and service providers.	CSLCD Day camps City of Dorval City of Kirkland L'Office des personnes handicapées du Québec (OPHQ) Various Community services/ Organizations Ex: Altergo, Kiddo-Active, WIAIH	Ongoing 2024
ONGOING Promoting Aid for Seniors service offer to ensure all those who qualify can benefit.	Ensure visibility of our service offer within the community to support seniors living at home. To provide intergenerational programs and to put emphasis on youth and seniors' connections in the community.	To provide yard work and general cleaning services for low-income seniors in their homes (those who qualify). Social events and connections with our senior population.	Details on community outreach efforts to advertise all programs/ activities for senior citizens.	CSLCD Aid for Seniors	Ongoing 2024
ONGOING Ensuring an inclusive environment for all senior citizens.	Support and encourage connections between seniors and our community.	Offer activities at the Senior Centre, as well as special events and telephone call service to all senior citizens in Pointe-Claire.	Monitor and track activities at the senior centre as well as special events to ensure maximum inclusivity for all.	CSLCD Communications CIUSSS referrals Community Resource Centre Volunteer West Island Citizen Advocacy	Ongoing 2024

OBSTACLES	OBJECTIVES	ACTIONS	MEASURES	RESPONSIBLE	DEADLINE
<p>ONGOING</p> <p>Availability of transportation opportunities for all, mobility opportunities for residents who qualify for the service offer, by referring residents to organizations for additional support.</p>	<p>Promote transportation options available to the population in the community.</p>	<ul style="list-style-type: none"> – Promotion of the STM bus fare program for seniors. – Assist senior citizens with current services and information regarding local transportation in the community. – Continue with the promotion and registration NAVETTE OR by Taxi service for seniors who qualify in the city. 	<ul style="list-style-type: none"> – Track the number of applications/registrations on a yearly basis – senior residents who have registered for the service. – Survey senior clientele regarding access to public transportation. 	<p>City Administration Communications CSLCD Aid for Seniors STM</p>	<p>Ongoing 2024</p>
<p>ONGOING</p> <p>Limited community support for residents/ visitors in terms of inclusive and accessible events/activities.</p>	<p>Evaluate and research best practices for all teams to better support the needs of all residents/visitors attending events/activities in the city.</p>	<p>Research and create a universal checklist/guide for the teams.</p>	<p>Evaluate/assess various dimensions of municipal events that encompass universal accessibility for all participating. Monitor and revise checklist for special events.</p>	<p>CSLCD Interdepartmental collaboration in the city</p>	<p>Ongoing in 2024</p>
<p>ONGOING</p> <p>Maintaining our knowledge for new trends and programs for improving accessibility.</p>	<p>Ensure we remain up to date on accessibility best practices. Research current practices that support social inclusion/diversity.</p>	<p>Systematic market research and training by members of the accessibility team and various managers.</p>	<p>Compare with neighbouring communities that have similar realities.</p>	<p>CSLCD Library Stewart Hall Communications</p>	<p>Ongoing in 2024</p>
<p>ONGOING</p> <p>Limited opportunities for City programming for adapted equipment.</p> <p>NEW</p> <p>Limited access to City equipment for all.</p>	<p>Improve accessibility within our municipal programs with systematic purchases to support all citizens. Ex: – Day camps – Adapted bicycle – Nautical equipment/Canoe Club. To increase participation/ utilization rates for facilities and programs. Ex: Sports fields/parks: Basketball, pickleball, accessible water wheelchair-splash pads, sensory soccer ball, adapted basketball. *City teams are encouraged to submit recommendations: annual City purchases.</p>	<p>Evaluate the number of requests for adapted equipment – make yearly recommendations for the purchasing plan. Purchase new accessible equipment and replace existing stock.</p> <p>Implement a service for residents to borrow equipment with MULTI-CARD and advertise the service to create public awareness.</p>	<p>Update equipment list annually.</p> <p>Create a service system for residents to borrow. Track the number of people using this service and track participation rate in programs.</p>	<p>CSLCD Day camps Library Stewart Hall Aquatic Centre Canoe Club CSLCD CSOU Bob Birnie Arena</p>	<p>Ongoing 2024 Implementation of program Summer/ Fall 2024</p>

OBSTACLES	OBJECTIVES	ACTIONS	MEASURES	RESPONSIBLE	DEADLINE
ONGOING CAMPS Limited training opportunities for student employees working with the public.	Find appropriate training through local organizations to improve employees' skills and approaches regarding accessibility at reception – working with the public.	Schedule and host trainings on accessibility and inclusion. Invite more staff to future training sessions.	Create a list of training opportunities for the teams.	Human Resources Interdepartmental collaboration Altergo	2024 □ Spring-Summer
NEW CAMPS Need for increased programming supporting social inclusion/ accessibility in the community supporting children's needs via physical therapy/ movement.	Ensure/focus on accessibility programs in all community initiatives: various activities for children – summer program. City partnership: local partner as a summer program.	City to support local initiatives to work in collaboration with businesses in the community	City to create partnerships in the community to ensure and support programs for all children and families.	CSLCD Day camps City Administration Kiddo Active Therapy – West Island	Partnership created in 2023 Planned to continue in 2024
ONGOING Limited resources for live translated captions for Zoom Teams/online workshops and other activities.	Provide accessible services for Library members: closed captioning for workshops/ lectures offered in both French and English.	City to continue to research possible closed captioning for workshops/lectures at Central Library. (Research underway for French captions and translation.)	Evaluate progress toward implementation of best resource for closed captioning.	CSLCD Central Library	Ongoing/still under analysis in 2024
ONGOING Ensuring inclusive programming for children with special needs.	Provide adapted programming for groups of children with special needs. Ex: Artistic morning for children ages 5-10 years old with special needs and their families.	Outreach/contact groups of young people with autism spectrum disorder (ASD). Offer story time/ reading program.	City to organize and log programs for children supporting inclusion.	CSLCD Central Library Stewart Hall Cultural Centre WIAIH	Achieved and continued in 2024 and in the future.
PUBLIC WORKS, ENGINEERING AND BUILDINGS					
ONGOING Accessibility of Public Works building.	Continual evaluation of the project: – Project design: EX: – Future installation: elevator to second floor – Public Works building – Accessible ramp to City offices	Ensure universal access for employees, citizens, and visitors to the building.	City to continue ongoing evaluations and renovations for this project.	Public Works and Buildings CSLCD	Ongoing project – dates 2023-2024, 2025

OBSTACLES	OBJECTIVES	ACTIONS	MEASURES	RESPONSIBLE	DEADLINE
ONGOING Improving of City infrastructure: buildings and projects in the City via business case projects.	Develop building design/interior, including all aspects/universal accessibility for the public and citizens in the municipality. Complete application: City's business case projects. To evaluate needs:	Ensure universal access: projects/renovations of building's interior/ development that supports accessible design. Ex: Olive Urquhart Sports Centre: Accessible Doors Aquatics Centre: Renovate building interior: corridor access, doorless system entry. Changing/locker rooms.	City to continue ongoing evaluations and renovations for projects/ universal accessibility. Utilize CIP budget for projects. Research Government grants to support projects.	City Administration Public Works and Buildings Interdepartmental collaboration IT Department	Ongoing 2024
ONGOING Limited accessibility at Stewart Hall Cultural Centre.	Develop building design/interior, including all aspects/universal accessibility. Ex: Business Case project: To be evaluated.	Accessibility to Stewart Hall for all citizens.	City to evaluate this request: Ex: Stewart Hall Advisory Committee: study possibility of a ramp to access the patio from the outside. At present, to access the patio, people with reduced mobility would have to go inside the building and have the doors opened.	Public Works and Buildings CSLCD Stewart Hall	Ongoing/evaluation in 2024
ENGINEERING/ PARKS AND GREEN SPACES					
NEW Ability to develop parks and green spaces throughout Pointe-Claire that are accessible for all.	Ensure and focus on accessibility in all community initiatives: various parks and equipment in the city.	Park Development – Selected parks in the city: Ex: Lansdowne, Cedar and Kinsmen The addition of a swing-set, slides and interactive play panels including a transfer station to access the equipment. The equipment will be installed on a soft play turf, which will be made accessible via a new path for those with reduced mobility.	Park development in the city.	Engineering Parks and green spaces	Planned for 2024

OBSTACLES	OBJECTIVES	ACTIONS	MEASURES	RESPONSIBLE	DEADLINE
ONGOING Limited accessibility: Installation of accessible washrooms at Tony Proudfoot Park.	Project ongoing. First phase of the park project: supporting accessibility.	Continue with the project at Tony Proudfoot Park (first accessible park in the city). 2023: Building completed, electricity and water connected. 2024: monitoring and door-locking equipment to install.	Future installation of accessible washrooms at this location. 2024.	Engineering Parks & green spaces CSLCD	Project completion spring 2024
NEW Ability to install new sidewalks in a selected location/section in the city for a citizen to access in the sector.	Installation of sidewalks throughout the city to ensure a safe environment for pedestrians.	Ensure for the installation: Adding sidewalks and replacing the lighting on Belmont between Coolbreeze and Saddlewood. The project will allow easier access for pedestrians and better visibility: currently, there is no sidewalk.	Project construction to be completed summer/fall 2024.	Engineering Parks and green spaces	2024 – Project date to be evaluated this year.
Limited access to Valois Bay waterfront.	Design the access path and walkway to floating docks to include modified slopes to allow for universal access.	Design the access path and walkway to floating docks to include modified slopes to allow for universal access.	Replace the docks in the Valois Bay area to improve accessibility.	Engineering Parks and green spaces CSLCD Nautical Activities	Plan for access paths 2024-2025. Construction paths 2025 (Access to docks is still in planning)
HUMAN RESOURCES					
ONGOING Find qualified candidates from target groups who meet the requirements of the positions to be filled.	Recruit and hire people from target groups to meet targets set by the Commission des droits de la personne et des droits de la jeunesse du Québec.	Develop professional links with specialized agencies; post positions on specialized sites to reach qualified candidates in various target groups.	Number of specialized agencies that have posted our job offers; number of candidates referred by these agencies and number of candidates hired; number of candidates from target groups who used our online job application system.	Human Resources	Ongoing

OBSTACLES	OBJECTIVES	ACTIONS	MEASURES	RESPONSIBLE	DEADLINE
ONGOING Employees are not comfortable disclosing their disability and talking about their needs in relation to their limitations.	Inform managers that it is possible to adapt the workstations of employees with recognized limitations. Modify working conditions to meet the needs of certain employees.	Analyze needs as they are identified. Consult with organizations that can provide advice on possible adaptations for different disabilities: Institut Nazareth et Louis-Braille; ergonomists (external firm) for workstation adaptations.	Number of accommodations implemented compared to number of requests received.	Human Resources Employee Managers	Ongoing
ONGOING Limited number of work teams that can accommodate a trainee or employee with special needs.	Work with managers to find ways of integrating trainees or employees with special needs. Obtain or renew wage subsidies for employees with special needs. Provide jobs or internships for people with disabilities who participate in specialized Emploi-Québec (EQ) programs.	Application for 2023-2024 renewal of the EQ wage subsidy for blue-collar employees. Present internship applications from people with special needs to various managers. Work with external partners: West Montreal Readaptation Centre (CROM).	Obtain the 2022-2023 wage subsidy for blue-collar employees. Obtain wage subsidy for other employees with special needs. Provide an internship for a person with special needs.	Human Resources Public Works and Buildings	Ongoing in 2024
ONGOING Identify training that meets the needs of City departments in terms of social inclusion and community awareness.	Research specialized training; Provide group training courses for managers and employees on accessibility and the needs of residents with disabilities.	Group training courses offered to various CSLCD employees.	Plan future training courses on inclusion for all City employees. Per Departmental needs within the city.	Human Resources Interdepartmental collaboration	Ongoing in 2024
HUMAN RESOURCES					
ONGOING Ensure installation of accessible garden planters in the city for summer programs.	Install accessible planters at city locations for all citizens participating in summer programs. EX: Solidarity Garden-Maywood Street.	Planters will be installed and maintained in various locations for the summer months.	Create programs for citizens; teaching and promotion of the environment.	Public Works and Buildings CSLCD Park locations	Ongoing project for 2024
ONGOING Need for accessible public paths in the city.	Plan for accessible paths/ access points for residents and visitors.	Assess paths/access points in parks/public spaces to ensure they are universally accessible (lowered curb, modified slope).	Checklist of paths and those requiring modifications inspections throughout the city.	Engineering – Public Works and Buildings	Ongoing 2024 (Inventory)

OBSTACLES	OBJECTIVES	ACTIONS	MEASURES	RESPONSIBLE	DEADLINE
PLANNING					
ONGOING Limited by-laws on universal accessibility.	Continue to support all recommendations and by-laws on universal accessibility.	By-law PC-2786 will be updated to reflect the provisions of the new Quebec Construction Code, which are already applicable.	Monitor the application of the by-law once it has been amended/ updated.	Planning	Ongoing in 2024
ONGOING Difficulty ensuring compliance with recommendations and by-laws on universal accessibility of buildings.	Improve compliance with building standards governing accessibility.	Verify compliance with standards for each request received.	Compliance checklist.	Planning	In progress and to be continued in 2024
ONGOING Lack of resources to increase and improve accessibility in Pointe-Claire and Valois villages.	Improve accessibility in these two villages for merchants and customers.	Interdepartmental meetings and consultations with merchants to establish ways to improve the accessibility of stores in both villages.	Phase one: Develop plan with local merchants: create a communication strategy and plan to meet with merchants in the community.	Planning Engineering Public Works and Buildings Accessibility Committee	Scheduled to start the process in 2024

PORTRAIT OF ACHIEVEMENTS 2023

OBSTACLES	OBJECTIVES	ACTIONS	MEASURES	INDICATORS	SUMMARY
<p>Communications: Ability to access and engage in City Council meetings for individuals with accessibility needs.</p>	<p>Improve citizen access and participation at public meetings.</p>	<p>City awarded contract to retain the services of a firm specializing in assessment/support. Continued adding tools to improve participation by people with different needs (e.g., closed captioning).</p>	<p>Provided additional communication tools to support accessibility.</p>	<p>Achieved 2023 Ongoing service 2024</p>	<p>Closed captioning introduced for City Council meetings. Ongoing service offering: City Council meetings, communication tools are available. This has been an inclusive tool to provide open communication with the public for the meetings. Hearing tools are also available for citizens for the council meetings.</p>
<p>Improved Accessibility at the Olive Urquhart Sports Centre.</p>	<p>Develop building design/interior, including all aspects/universal accessibility (e.g. Sports Centre). IT Department.</p>	<p>Renovate building interior/development that supports accessible design, supporting accessibility at the Olive Urquhart Sports Centre-CSOU. Ex: Purchase/ongoing mechanical servicing for the specialized/adapted equipment in the cardio fitness room.</p>	<p>City to support all renovations/universal accessibility measures.</p>	<p>Achieved 2023 and ongoing 2024</p>	<p>Research future purchases for accessible and adapted equipment.</p>
<p>Library: Supported residents living with memory loss.</p>	<p>Created a program to support Alzheimers clients consisting of motor skills activities, puzzles, art, and resources in the community.</p>	<p>Promoted and distributed kits for residents/Library members to borrow.</p>	<p>City to continue tracking and advertising the kits as they become available for loan.</p>	<p>Achieved in 2023 Ongoing in 2024 Library continuing to loan the kit to library users to support individuals and families living with memory loss.</p>	<p>The kits were updated and new kits created with the financial support of the association of libraries in the West-Island (BIBIM). These new kits circulate in the various libraries of the association.</p>
<p>Stewart Hall-Central Library: Ensuring inclusive programming for children with special needs.</p>	<p>Provided adapted programming for groups of children with special needs (reading program).</p>	<p>Contacted groups of young people with autism spectrum disorder (ASD) in elementary schools. Offered a group story-time program before library opening hours.</p>	<p>City to promote inclusive friendship, story time programs and school visits.</p>	<p>Achieved 2023 Ongoing in 2024</p>	<p>Accessible programs were created in 2023, open to all children. 8 activities for children with special needs, 1 activity for teens from a local school's ASD.</p>

OBSTACLES	OBJECTIVES	ACTIONS	MEASURES	INDICATORS	SUMMARY
Stewart Hall: Identified training that meets the needs of City departments in terms of social inclusion and community awareness.	Researched specialized training. Provided group training courses for managers and employees on accessibility and the needs of residents with disabilities.	Group training courses offered to various CSLCD employees.	Planned future training courses on inclusion for all City employees. Per Departmental needs within the city.	Achieved 2023	The team Art Gallery sector at Stewart Hall received training in Sept 2023. welcoming people living with disabilities.
Library: Affordability of late fees for Library members.	Supported families. Promote accessibility for library users.	Eliminated late fees at the library.	Monitoring feedback from public regarding the service offer.	Achieved in 2023 and ongoing in 2024.	Ongoing – Service applied for members of the library.
CSLCD: Limited financial resources to support community initiatives for families.	Support families that qualify financially to support children’s access to inclusive activities and programs in the community.	Supported an inclusive community for children in Pointe-Claire; 0-18 years of age.	Continue to advertise the program to support families. Advertise on City website/ newsletter.	Achieved in 2023 and ongoing program in 2024.	Municipal program for families and children to participate and have access to various activities and programs in the community.
CSLCD: Limited social support and outreach for seniors	Supported residents with Phone Calls/Friendly Hello program to seniors in Pointe-Claire. This program supports the initiative and social inclusion in the community.	Continued community initiative supported seniors with phone calls and wellness checks. Preventive measures in place to support seniors and to prevent social isolation.	Monitored checklist/ actions to ensure community outreach to seniors.	Achieved 2023 Continued in 2024	In collaboration with Public Security to support citizens in the city.
CSLCD: Organized training for City employees working in Summer Day Camps. Accessibility and inclusion regarding various needs of all campers/children.	Ensured relevant staff members up to date on the most recent accessibility training offered by the City to support staff: supervisors and companions working with children and teens with special needs.	Staff members participated in camp trainings and workshops focused on accessibility and needs of all campers.	Created training schedule for employees regarding procedures/ protocols for employees to follow during the summer months.	Achieved 2023 Continued in 2024	Ongoing planning for all trainings: yearly basis within city Day camps CSLCD Nautical Activities Stewart Hall
Engineering: Parks and green spaces Ensure accessible outdoor reading space for families.	Construction of an accessible outdoor area near the Central Library.	Installed of recreational equipment – special park near the Central Library.	Installation of a reading garden for children’s activities in the community-location behind the central Library. Ensured the availability of the space for non-structured use for citizens.	Project achieved 2023. There will be ongoing animation in the accessible park for 2024.	Special Park near Central Library: reading garden, benches, paths leading to garden for all to access in the community. 2023: Artistic ground fresco in the Reading Garden at the library: The Strolling Mice by Rafael Sottolichio.

OBSTACLES	OBJECTIVES	ACTIONS	MEASURES	INDICATORS	SUMMARY
Engineering: Parks and green spaces Ability to develop green space in various locations throughout Pointe-Claire that are accessible.	Ensure the development of green space within new construction in all sectors. Ex: Walton Park Development	Ensure a focus on accessibility for all community initiatives in various green spaces/parks in the city.	Reconstruction of selected green spaces. Project: Installation of accessible path for all to access.	Achieved 2023 and ongoing in 2024	Walton Park Development: Opened to the public for the community to enjoy.
Engineering: Parks and green spaces Ensure an accessible outdoor play area at Augusta Park.	Installation of recreational equipment at park Augusta.	Added a splash pad and perimeter fence with a path connecting to existing park infrastructure.	Installation of new accessible equipment at the park.	Achieved 2023	Accomplished: Play zone at the park. Addition of an accessible public washroom on site. Inaugural launch in summer 2023. Park opening advertised to the public for all to enjoy.
Engineering: Parks and green spaces Ensure an accessible outdoor area at Edgewater Park.	Installation of accessible equipment along the waterfront green space for the public.	Reconfiguration of green space including the installation of concrete bases and two accessible picnic tables.	Waterfront green space now includes two accessible picnic tables.	Achieved 2023	Renovated accessible space to allow the public to enjoy the waterfront area in the community.

SECTION 7 – Conclusion

The City of Pointe-Claire is committed to offering extraordinary services by supporting adapted programs and by continually improving services that enhance universal accessibility of all buildings, programs, events and activities, for all residents and visitors. The Accessibility Committee's role is to ensure that all our programs are implemented in a manner that assists and accommodates individuals living with a disability; the Committee is also tasked with increasing awareness and acceptance as a way of supporting universal accessibility within society.

The Accessibility Committee as the mission to welcome and support individuals wishing to participate in the programs offered throughout the City of Pointe-Claire.

As a community-oriented municipality, we strive to offer quality programs and services to accommodate and support all children, youth, families, senior citizens and individuals, with the goal of promoting diversity, acceptance and social inclusion within our community.

SECTION 8 – Accessibility Committee

COMMITTEE MEMBERS	
City of Pointe-Claire	Tara Stainforth, City Councillor
Inspection – Public Security	Genevieve Berlinguette, Supervisor - Inspection and Public security - Inspection – Public Security
CSLCD – Aquatic Centre	Jane Stowe, Manager - Finance and Special Programs – Culture, Sports, Leisure and Community Development
CSLCD – Arts, Culture and Libraries	Micheline Bélanger, Planner - Arts, Culture and Library – Culture, Sports, Leisure and Community Development
CSLCD – Community Development and Aid for Seniors	Kathleen Finn, Manager - Community Support and Aid for Seniors – Culture, Sports, Leisure and Community Development
CSLDC – Outdoor Sports Fields and Arena	Vicky Barnes, Manager - Arena, Sports Facilities and Standards – Culture, Sports, Leisure and Community Development
CSLDC – Centre sportif Olive-Urquhart	Mark Israel, Manager - Sports, Leisures and Community – Culture, Sports, Leisure and Community Development
Engineering	Michael Antonecchia, Supervisor - Municipal Engineering, Projects – Engineering and Buildings
Human Resources	Jasmine Ugnat, Senior Advisor - Performance and Succession Management – Human Resources
Finance Departement	Mark Cavallo, Manager - Financial Services – Finance Department
Public Works and Buildings	Samuel Lafontaine, Chief of Operations – Public Works Department
Public Works and Building	Stefan Fudakowski-Gow, Project Manager – Public Works Department
Planning	Stéphane Breault, Manager - Permits and Certificates – Planning Department
COMMITTEE SUPPORT	
Association de l'Ouest-de-l'Île pour la déficience intellectuelle / West Island Association for Intellectually Handicapped (WIAIH)	Tracy Wrench, Recreation Coordinator
Office des personnes handicapées du Québec (OPHQ)	Nancy Dagonaud, councilor – Office des personnes handicapées du Québec (OPHQ)
City of Pointe-Claire	Gilles Girouard, Assistant City Manager Brent Cullen, Senior Manager - Sports, Leisure and Community – Culture, Sports, Leisure and Community Development

APPENDIX

CITY BUILDINGS					
BUILDING	ADDRESS	ELEVATOR ACCESSIBLE FOR PERSONS WITH A DISABILITY	ACCESS RAMP FOR PERSONS WITH A DISABILITY	ACCESSIBLE WASHROOM FOR PERSONS WITH A DISABILITY	COMMENTS
Baie-de-Valois Nautical Centre	90 Du Bord-du-Lac – Lakeshore Road	NR	YES	YES	
Bob-Birnie Arena	58 Maywood Avenue	NO	NR	YES	The accessible washrooms are on the 1st floor (between the main entrance and the annex).
Canoe Club	75 Du Bord-du-Lac – Lakeshore Road	NR	YES	YES	
Canoe Club	73 Du Bord-du-Lac – Lakeshore Road	NR	NR	NR	Canoe storage.
Central Library	100 Douglas-Shand Avenue	NR	NR	YES	
Chalet – Arthur-E.-Séguin Park	365 Saint-Louis Avenue	YES	NO	YES	
Chalet – Arthur-E.-Séguin Park – Swimming Pool	367 Saint-Louis Avenue	NR	NR	NO	
Chalet – Alexandre-Bourgeau Park	5 Sainte-Anne Avenue	NR	YES	NO	
Chalet – Alexandre-Bourgeau Park – Swimming Pool	5A Sainte-Anne Avenue	NR	NR	YES	
Chalet – Bowling Green	17 De Lourdes Avenue	NR	YES	NO	
Chalet – Cedar Park Heights	20 Robinsdale Avenue	NO	NO	YES, 2	No elevator to reach the accessible washrooms on the 2nd floor.
Chalet – Cedar Park Heights – Swimming Pool	22 Robinsdale Avenue	NR	NR	NO	
Chalet – Clearpoint Park	40 Killarney Gardens Avenue	NR	NR	NO	
Chalet – Hermitage Park	400 Hermitage Avenue	NR	NR	YES, 2	
Chalet – Kinsmen Park	75 Drayton Avenue	NR	NR	YES	
Chalet – Kinsmen Park – Swimming Pool	75 Drayton Avenue	NR	NR	YES	Same building as for the park.
Chalet – Lakeside Park	102 Ovide Avenue	NR	NO	NO	
Chalet – Lakeside Park – Swimming Pool	102B Ovide Avenue	NR	NR	YES	
Chalet – Northview Park	111 Viking Avenue	NR	NR	NO	
Chalet – Northview Park – Swimming Pool	111 Viking Avenue	NR	NR	YES	
Chalet – Terra-Cotta Natural Park (Associations Office)	100 Terra-Cotta Avenue	NR	YES	YES	
Chalet – Valois Park	85 Belmont Avenue	NR	NR	NO	
Chalet – Valois Park – Swimming Pool	40 Baie-de-Valois Avenue	NR	YES	YES	

NR: Not required

CITY BUILDINGS

BUILDING	ADDRESS	ELEVATOR ACCESSIBLE FOR PERSONS WITH A DISABILITY	ACCESS RAMP FOR PERSONS WITH A DISABILITY	ACCESSIBLE WASHROOM FOR PERSONS WITH A DISABILITY	COMMENTS
Chalet – Valois Park – Splash pad	85 Belmont Avenue	NR	NR	YES	
City Hall	451 Saint-Jean Boulevard	YES	YES	YES	
Community Centre	81 Summerhill Avenue	NO	NO	NO	
Community Watch	399 Saint-Jean Boulevard	NR	NR	YES	
Gate – Snow depot	2550 Aviation Road	NR	NR	NR	
Gate – Boat launching ramp	2A Cartier Avenue	NR	NR	NR	
Hyacinthe-Jammes-dit-Carrière House	152 Concord Crescent Avenue	NO	NO	NO	
Malcolm-Knox Aquatic Centre	60 Maywood Avenue	NR	NR	YES	
Montreal Fire Department, Station 55, Pointe-Claire, and Municipal Court	401 Saint-Jean Boulevard	NO	YES	YES	
Montreal Police Department, Station 5 (COMM)	395 Saint-Jean Boulevard	NR	NR	YES	
Noël-Legault Community Centre	245 Du Bord-du-Lac – Lakeshore Road	NO	NO	NO	
Olive-Urquhart Sports Centre	230 Brunswick Boulevard	YES	YES	YES	
Pointe-Claire Lawn Bowling	260 Lanthier Avenue	NR	NR	NR	
Pointe-Claire Volunteer Rescue Unit (PCVRU)	2A Victoria Avenue	NR	NR	NO	
Public Works	50 Terra-Cotta Avenue	NO	NO	NO	
Pumping station – Pointe-Claire reservoir	94 Douglas-Shand Avenue	NR	NR	NO	
Recreation and Parks		NO	YES	YES, 2	Access ramp on 1st floor only.
Screening room	246 Du Bord-du-Lac – Lakeshore Road	NR	NR	NR	
Shelter – Valve house – Alexandre-Bourgeois Park	2B Cartier Avenue	NR	NR	NR	
Stewart Hall Cultural Centre	176 Du Bord-du-Lac – Lakeshore Road	YES	YES	YES	1st floor
Soccer / Baseball Association offices	100 Terra-Cotta Avenue	NR	NR	YES	
Storage domes – Public Works (2)	50 Terra-Cotta Avenue	NR	NR	NR	
Valois Library and West Island Citizen Advocacy	68 Prince-Edward Avenue	NO	NO	NO	
Valois train station – Community Resources	114 Donegani Avenue	NR	YES	YES	
Water production plant	243 Du Bord-du-Lac – Lakeshore Road	NO	NO	NO	
Water tower	180 Duke-of-Kent Avenue	NR	NR	NR	
Water tower – Chlorination room	180 Duke-of-Kent Avenue	NR	NR	NR	
Water tower – Shelter – Control room	180 Duke-of-Kent Avenue	NR	NR	NR	

NR: Not required